



COUNCIL ON HOUSING STABILITY STRATEGIC PLAN 2021-2024

2021 ANNUAL REPORT

November 1, 2021

His Excellency, Governor Christopher T. Sununu
State House
107 North Main Street
Concord, New Hampshire 03301

Dear Governor Sununu:

Attached you will find, in accordance with Executive Order 2020-22, the Annual Report on the Council on Housing Stability (Council) activities related to the Strategic Plan 2021-2023, which was released on June 30, 2021.

Since the release of the three-year plan, the full Council has met twice, on August 30, 2021, and on October 25, 2021. The Council has also convened its Regional Leadership and Coordination Workgroup on September 20, 2021, and October 19, 2021; and the Housing Instability and Homelessness Systems Workgroup on October 5, 2021, and October 19, 2021, to review and inform progress toward the Strategic Plan objectives.

This Annual Report, approved unanimously by the Council on Monday, October 25, 2021, includes a review of the Strategic Plan's goals and objectives, implementation activities, progress to date, funding commitments and outreach efforts. This report and all Council materials can be found on the Council's website, www.nhchs.org.

We welcome the opportunity to meet with you to discuss this report and our progress towards housing stability across the Granite State. Thank you.

Sincerely ,



Taylor Caswell,
Commissioner

Department of Business
and Economic Affairs



Christine Santaniello
Associate Commissioner,

Department of Health
and Human Services



Katherine Easterly Martey,
Executive Director

Community Development
Finance Authority

OVERVIEW OF STRATEGIC PLAN

On June 22, 2021, the New Hampshire Council on Housing Stability released its three-year Strategic Plan to promote housing stability and tackle homelessness for residents of the Granite State. In creating this plan, the Council developed the following vision statements to inform the work:

- Housing ends homelessness and creates stability for children, adults, families, business, and communities.
- Greater access to affordable housing will assist New Hampshire businesses and strengthen the state's economy.
- Individuals and families experiencing homelessness and housing instability often have other conditions impacting their circumstances.
- Housing stability is one of the Social Determinants of Health and is essential for all children, adults, and families to thrive in New Hampshire.
- Investing in housing is a better solution for individuals, families, and communities and creates improved health, social, educational, and economic outcomes.
- Needed services and support should be delivered in each community, based on the unique assets, resources, strengths, challenges, and needs unique to each area of the state.

The Council established the following overarching goals to create housing stability:

- Address housing needs with an increase of 13,500 units of housing by 2024
- Make homelessness rare, brief, and one time

The Council developed six objectives and associated actions to achieve these overarching goals, including a One Year Action Plan and Three Year Strategic Plan. Furthermore, the Council developed a Three-year Strategic Plan to specifically address homelessness with objectives and associated actions.

In creating the One Year Action Plan and Three-Year Strategic Plan, the Council followed a set of guiding principles to ensure the integrity of the planning and implementation process — all objectives and actions were person-centered, data-driven, equity-aware, and lead with lived experience. Also, the objectives and actions aimed to align with other relevant statewide plans, including the New Hampshire 10-Year Mental Health Plan and the state Economic Recovery and Expansion Strategy.

The following objectives were created to achieve and measure the overarching goals of the strategic plan.



1. Promote increased housing stability at the state and local levels by improving crisis response, services infrastructure, and policies that support individuals and families to maintain housing in their community.



2. Remove regulatory barriers to affordable housing in order to expand New Hampshire's housing market for all persons with special emphasis on affordable, accessible options and using innovative approaches.



3. Increase production of publicly financed affordable housing with supportive services



4. Deploy targeted financial incentives or tax off-sets designed to promote private-market housing production and use of existing structures for rental housing that is affordable to the lowest incomes and households in need of ongoing community support



5. Achieve a productive legislative strategy for the 2022 session that supports efforts to increase housing production.



6. Integrate and coordinate a housing stability governance structure connecting state government with local communities through needs assessments, strategic initiatives, and data-driven decision-making.

The Council also developed a three-year strategic plan to specifically address homelessness in New Hampshire. These objectives and strategies aim to make homelessness rare, brief and one-time in New Hampshire.



1. Improve housing stability focused on those at risk of homelessness.



2. Invest in a range of housing options to increase the number of people leaving homelessness to stable housing.



3. Create a coordinated and person-centered response system.

UNDERSTANDING THE LIVED EXPERIENCE

The Council continues to learn from and prioritize lived experiences in the implementation of the Strategic Plan.

Looking for a forever home

Before the COVID-19 pandemic took hold in early 2020, a family was ready to move on from their apartment and began their search for a single-family home in the Seacoast area. As their search began, so did the pandemic, creating a perfect storm of factors that drove housing prices exponentially high and inventory to record lows. New Hampshire's real estate market became extremely competitive and challenging for potential buyers, including this family. What was anticipated to be a home buying process that would take a few months stretched into more than a year and a half of searching and competing for properties. The family had multiple offers rejected as they went into situations with fifteen or more offers, some going \$40,000 or more over the initial asking price. This family's story has a happy ending. They finally had an offer approved and closed in late October 2021. Their apartment is now available for a new family to occupy. Unfortunately, many of those looking to purchase a home are not as lucky. New Hampshire needs housing of all kinds to meet the needs of Granite Staters at varying times in their lives.

In need of treatment

A middle-aged man who loves cooking and making model ships lived in a one-bedroom apartment after being homeless for ten years, thanks to support from a local social service housing organization. Sobriety is a daily struggle for him, and his need for treatment was evident when he broke the agreements of his lease and was scheduled to be evicted in 7 days. When he finally agreed to treatment, he needed to wait ten days before being admitted. The housing organization helped broker this relationship and worked with the landlord to let the man stay until he could enter treatment. Without dedicated individuals and community-minded organizations working on his behalf, this man may have found himself homeless during the coldest months of the year and would have been very unlikely ever to enter treatment.

Priced out of the neighborhood

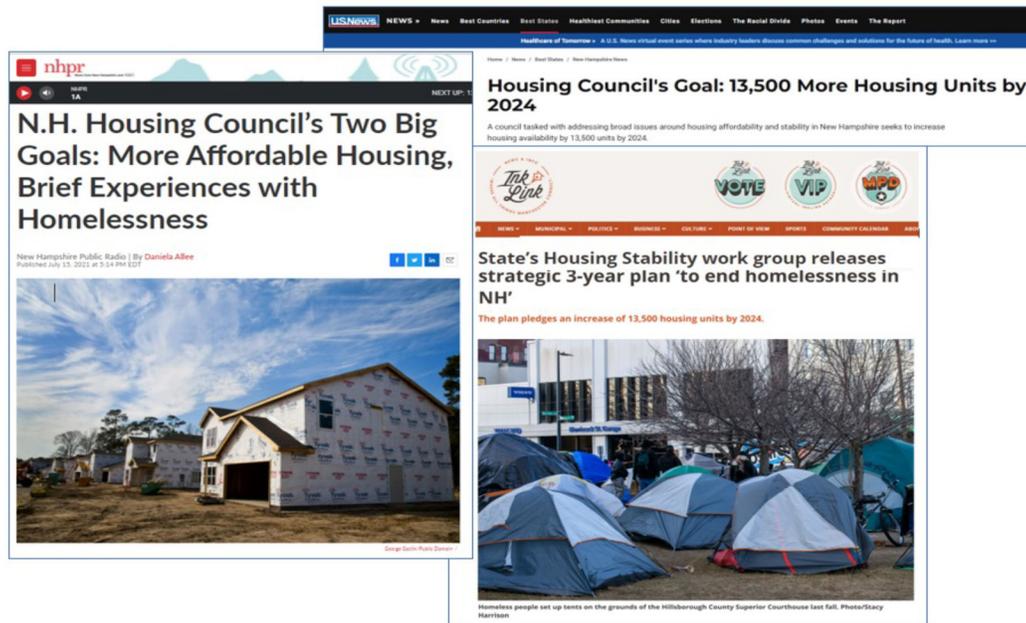
A couple had raised three daughters in the house they rented and lived in for 35 years, both connected to their communities. She was known for helping neighbors with yard work, taking out the trash and recycling bins weekly, checking on an elderly couple, and attending daily mass at the neighborhood Church. He was quieter but always available for a conversation about last night's game. They had thought about buying the house many times but lived on modest incomes and spent extra money on their children and grandchildren. When housing prices rose recently, the homeowner put the house on the market. After 35 years, this couple had 30 days to pack and find a new place to live. They would have loved to stay in the neighborhood but were displaced to a more affordable community more than 40 minutes away.

OUTREACH TO PROMOTE STRATEGIC PLAN

To ensure widespread awareness of and support for the goals and objectives within the Strategic Plan, the Council has conducted a range of outreach activities.

The Council has developed a series of PowerPoint presentations that members have used for conducting presentations to legislators, community providers, businesses, and interested parties. Included below are the organizations that have received a presentation on the Strategic Plan.

Moreover, Council members have developed and shared press releases promoting the Strategic Plan to statewide and local news outlets. Also, Council members have promoted the Strategic Plan and its messages on social media channels, including Facebook, Linked In, and Twitter. Included as **Attachment A** is the media coverage on the Strategic Plan.



Council members and partners have promoted the strategic plan's objectives by creating Housing Week videos, distribution of research, and events to advance the public's understanding of the objectives. Finally, the Council is finalizing the development of a Toolkit with consistent messages, accessible resources, and strategies for promoting the Strategic Plan. This Toolkit will be available on the Council's website with hyperlinks to all available resources.



Click above image to view Why Housing Matters to Portsmouth's *On Target Fitness*.

IMPLEMENTATION OF THE STRATEGIC PLAN

Recognizing that implementing the Strategic Plan is as important, or even more important, than the planning process, the Council has embarked on moving the objectives forward.

The Council reconvened the Regional Leadership and Coordination Workgroup and the Housing Instability and Homelessness System Workgroup that played a significant role in developing the Strategic Plan. Each multi-agency Workgroup has continued to meet since the release of the Strategic Plan in June 2021. The Workgroups reviewed all Year One Action Plan objectives relevant to their focus area, identified progress, assigned responsible parties, and established necessary action steps to move forward with the strategic plan strategies. Workgroup participation includes Council members and interested stakeholders.

The Council has also convened a data and planning team to continue the work of two of the workgroups that assisted with the planning process -- the Planning and Regulation Workgroup and the Data Analytics and Integration Workgroup. This planning and data team will take the lead on action items related to removing regulatory barriers to affordable housing to expand New Hampshire's housing market for all persons with special emphasis on affordable, accessible options and innovative approaches.

PROGRESS TO DATE

In less than six months since the Strategic Plan was released, the Council has made great progress, as shown in **Attachment B**. For each Strategic Plan objective, this document identifies the actions, organizations leading the efforts, the timeline for completion, activity status, and the workgroup assigned to oversee progress. Highlights of the Council’s efforts to date include:

NH Emergency Rental Assistance Program

Aligning with Objective One in the One-year Action Plan:

Promote increased housing stability at the state and local levels by improving crisis response, services infrastructure, and policies that support individuals and families to maintain housing in their community, the NH Emergency Rental Assistance Program has provided financial assistance for renters struggling to pay their rent and utilities, as well as funding for support services for eligible individuals. In addition to tenants, the program assists landlords, often local small businesses, in maintaining their ability to provide housing and employ staff. The program works with tenants and landlords and is expected to be available through at least 2022.

In the first seven months of the program.

- \$57 million has been paid to landlords, utility companies, and other vendors on behalf of eligible applicants.
- Nearly than 8,000 households have received assistance (21,000+ people): an average of \$7,200 per household, with 84% of the assistance going to property managers and 12% to utilities.
- 90% of households assisted had incomes of 50% or less of Area Median Income.
- Property owners have received \$48.1 million in past-due and future rent payments.

“I am a single parent – a homeless disabled veteran.... I had to stay home for remote learning and was unable to get a job due to concerns of infecting my child. With your help, we have been able to maintain housing.” — LACONIA

“This past year has been devastating financially as well as emotionally....the staff has been informative, kind and helped our situation in immeasurable ways... we can now move forward with hope.” — MANCHESTER

*“Dozens of our residents have qualified for the rental assistance program...the process has been relatively smooth...We took a proactive approach with tenants and the CAP agency has been working with us.”
— PROPERTY MANAGER*

The program is federally funded and administered by New Hampshire Housing in collaboration with the Governor’s Office for Emergency Relief and Recovery and the Community Action Partnership agencies.

Increasing Housing Production

Aligning with Objective 3 in the One Year Action Plan: ***Increase production of publicly-finances affordable housing with supportive services***, on October 7, New Hampshire Housing Finance Authority, Community Development Finance Authority, and Department of Health and Human Services held a forum for housing developers and social services providers to talk about ways to blend and braid the funding available to develop new affordable housing units with supportive services. Over 120 participants attended and since the forum, more than a dozen service providers and housing providers have requested and received technical assistance.

In September, HUD issued guidance for the special appropriations of HOME block grants as part of the American Rescue Plan (known as HOME-ARP). This one-time appropriation provided a total of more than \$17 million to pay for housing and services for individuals and families who are homeless or at risk of homelessness. The three jurisdictions receiving HOME-ARP (Manchester, Nashua, and the Balance of State administered by New Hampshire Housing) are drafting allocation plans required by the federal government to deploy these funds and create new housing over the next several years.

New Hampshire Housing Finance Authority accepted applications for 9% Low Income Housing Tax Credits (LIHTCs) at the end of August. These federal tax credits are allocated to developers each year through a competitive scoring process. New Hampshire Housing Finance Authority plans to complete reservations of LIHTCs by the end of the year, funding projects that will leverage tens of millions of dollars in private investment and create several hundred new housing units. Thanks to incentives in the Qualified Allocation Plan (QAP) used to allocate LIHTCs, almost every one of these new projects will include units set aside for individuals and families with very low incomes and specific supportive service needs.

Housing Caucus

Aligning with Objective 5 in the Year One Action Plan: ***Achieve a productive legislative strategy for the 2022 session that supports efforts to increase housing production***, Housing Action NH established a Housing Caucus, a bipartisan coalition that uses its collective voice to engage and educate other policymakers on issues related to affordable housing, housing stability, and homelessness and supports policy advancements to address the housing crisis. The 16-member Housing Caucus includes members of the House and Senate representing communities across the Granite State. By establishing the Housing Caucus, legislators will have the knowledge and resources to fully understand and address the housing and homelessness crisis New Hampshire faces and its impact on families, businesses, and their communities.

Shelter Support and Landlord Incentive Program

Aligning with Objective 1 in the Three-Year Strategic Plan to Address Homelessness: ***Promote increased housing stability at the state and local levels by improving crisis response, services infrastructure, and policies that support individuals and families to maintain housing in their community***, the Council sought funding from the Governor's Office for Emergency Relief and Recovery and \$9,000,000 was allocated to advance best practices and incentives to shelter providers to find stable housing for those experiencing homelessness. Department of Health and Human Services is advancing funding, training and policy advancements that align the needs of communities and individuals with the work of service providers with the deployment of these resources.

Youth Demonstration Grant

Aligning with Objective 3 in the Three-Year Strategic Plan to Address Homelessness: **Create a Coordinated and Person-Centered Response System**, New Hampshire will receive more than \$3.4 million in federal grants to end youth homelessness. The US Department of Housing and Urban Development's (HUD) Youth Homelessness Demonstration Program awarded the New Hampshire Balance of State Continuum of Care \$2,209,513 and the Manchester Continuum of Care \$1,203,458 to support rapid rehousing, permanent supportive housing, and transitional housing, and to fund innovative programs. This funding will continue to be part of the annual funding allocation to these two Continuums within the state.

ADDITIONAL EFFORTS TO SUPPORT STRATEGIC PLAN IMPLEMENTATION

Aligning Data

The Council has created an initial funding and services dashboard that is located on the Council website, nhchs.org/data. This dashboard will continue to evolve as additional data becomes available. Data from the housing needs assessment, currently being collected by the Office of Planning and Development within the NH Department of Business and Economic Affairs, will be included.

Maintaining Dedication to Goal Implementation

The Council sought funding from the Governor's Office for Emergency Relief and Recovery and Community Development Finance Authority received \$200,000 to continue investment in the capacity of partners to advance the implementation and to coordinate the Strategic Plan.

New Resources for Community Planning

The Council sought from the Governor's Office for Emergency Relief and Recovery for New Hampshire Housing Finance Authority to provide an a full time equivalent (FTE) to work directly with New Hampshire communities to address planning, zoning, and other challenges to advancing the goals of the Council.

Housing Needs Assessments

The Department of Business and Economic Affairs received funding from GOFERR to update and renew regional housing needs assessments in order to more accurately understand the need, availability, and opportunities on a granular level across the state. This will effectively provide a baseline for advancing initiatives in coming months and measuring outcomes of these efforts.

Organizations That Received Presentation on Plan

- 211NH
- Affordable Housing Incentive Program
- Association of Counties
- Balance of the State Continuum of Care
- Continuum of Homeless Youth and Youth Adult Services Staff
- Cross Roads House Board of Directors
- Durham Zoning Board of Adjustment
- Emergency Shelters
- Endowment for Health
- Home Builders and Associated Builders and Contractors
- Home for All
- Greater Nashua Continuum of Care
- Housing Action NH
- Keene City Council
- Keene Housing
- Legislative Commissions and Committees
- Lexdan Real Estate Social Network
- Lions Clubs
- Mayor of Laconia
- Military Leadership Team
- Municipal Welfare Association
- Network of Service Providers in North Country
- New Hampshire Charitable Foundation
- New Hampshire Community Development Finance Authority
- New Hampshire Council on Aging
- New Hampshire Housing and Community Development Planning Council
- New Hampshire Housing and Finance Authority
- New Hampshire Housing Authorities Corporation
- New Hampshire Youth Movement
- Rights And Democracy (RAD)
- Southwestern Community Services
- State Veterans Advisor Committee
- State Workforce Innovation Board (SWIB)
- Statewide Youth Homelessness Committee
- Town of Durham Zoning Board
- United Way Programs
- Young Professional Network

Coverage from the Release of the Council on Housing Stability's Strategic Plan

- Associated Press, [NH tenants facing eviction struggle as few rentals available](#), July 22
- The Keene Sentinel, Sentinel Editorial: Affordable housing; [The answer to the problem is easy, but getting there is another thing](#), July 22
- U.S. News & World Report (via AP), NH Tenants Facing Eviction Struggle as Few Rentals Available, July 22
- NH Business Review, [Insufficient rental inventory fuels low vacancy rate, median rent increase](#), July 21
- The Concord Monitor, [After sale of apartment building, tenants facing eviction can't find anywhere else to live](#), July 21
- New Hampshire Bulletin, [House Republicans remain divided over the pursuit of affordable housing](#), July 19
- The Center Square, [New Hampshire panel calls for more housing units](#), July 16
- NHPR, [N.H. Housing Council's Two Big Goals: More Affordable Housing, Brief Experiences with Homelessness](#), July 15
- The Hippo, [News & Notes: Housing Stability](#) (page 4), July 15
- NH Business Review (via Keene Sentinel), [New Hampshire panel calls for 13,500 new housing units by 2024](#), July 14
- Carriage Towne News, [Strategic Plan to End Homelessness in NH](#), July 13
- Keene Sentinel, [State housing panel calls for 13,500 new units by 2024](#), July 13
- MyChamplainValley.com, [NH updates its anti-homelessness plan for first time since 2006](#), July 11
- Eagle-Tribune (via AP), [Housing council's goal: 13,500 more housing units by 2024](#), July 10
- NHPR (via AP), [Housing Council's Goal: 13,500 More N.H. Housing Units By 2024](#), July 10
- Associated Press, [Housing council's goal: 13,500 more housing units by 2024](#), July 9
- ManchesterInkLink, [State's Housing Stability work group releases strategic 3-year plan 'to end homelessness in NH'](#), July 9
- The Union Leader, [Homeless action plan: 13,500 new homes in the state by 2024](#), July 9
- U.S. News (via AP), [Housing Council's Goal: 13,500 More Housing Units by 2024](#), July 9
- WCAX (via AP), [NH housing council sets ambitious goals](#), July 9
- Yahoo! News (via Union Leader), [Homeless action plan: 13,500 new homes in the state by 2024](#), July 9

Following is progress on the overarching Three-Year Strategic Plan



Objective 1

Promote increased housing stability at the state and local levels by improving crisis response, services infrastructure and policies that support individuals and families to maintain housing in their community.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Extend the time that a tenant has to “cure” his/her nonpayment, i.e. “pay and stay,” up until a court hearing is held.	2021 Legislature	2021/2022	Passed and signed into law.	N/A
Conduct a formal, data-driven assessment of the current welfare model to propose solutions to both the financial and administrative structure based on the assessment.	Department of Health and Human Services	2021 plan/2022 start	As recommended by workgroup, CDFA has engaged partners in Keene, NH as a localized (pilot) example to explore when/how/why we currently provide assistance and what are the best practices. Using Keene as a model, we will develop person-centric training.	H&H
		ARP	Develop a plan to identify if there are inconsistencies/disincentives across local welfare offices to supporting housing stability. Workgroup will use engagement with training participant data and other discussions to develop a assessment model.	
Update system coordination and enhance services referral protocols for families experiencing homelessness in need of behavioral health, educational supports, and other community programs in order to access COVID-19 recovery resources and beyond.	Philanthropic partners, Department of Health and Human Services	2021 plan/2022 start	A new software system is launching at the start of 2022 which will help to analyze how Homeless Management Information Systems (HMIS) referral systems talk to each other. Community engagement will identify gaps in potential utilization of new software, targeted technical assistance could follow the community engagement.	H&H
		ARP		
Repurpose vacant commercial real estate to add to the available housing stock in the state with a priority for affordable housing by leveraging the \$14M HOME Investment Partnerships Program funds and other American Rescue Plan (ARP) infrastructure funds coming to the state.	NH Housing, Finance Authority NH Community Development Finance Authority	2021-2023	NHHFA is working on the development of an allocation plan.	N/A
		ARP		

H&H: Housing Instability and Homelessness System Workgroup
 R L & C: Regional Leadership and Coordination Workgroup

Following is progress on the overarching Three-Year Strategic Plan



Objective 2

Remove regulatory barriers to affordable housing in order to expand New Hampshire’s housing market for all persons with special emphasis on affordable, accessible options and using innovating approaches.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Use community input through a design charrette to promote and advance the priority of repurposing of vacant commercial spaces.	NH Housing Finance Authority, NH Community Development Finance Authority	2021/2022	NHHFA and CDFA are jointly hosting housing development meetings and plan to support research and a desing competition on repurposing property.	R L & C
Use ARP funds to create a statewide online portal to collect data on vacant commercial properties available for redevelopment.	NH Department of Business and Economic Affairs, NH Housing Finance Authority, NH Community Development Finance Authority	2021/2022	This has not started yet; will begin this work later in November.	Data and Planning Team
		ARP		
Request State Departments to review practices/policies that impede housing production and provide recommended changes by December 30, 2021.	Governor’s Office	2021	The lists are being develeped for the most prohibiitve permitting roadblocks.	Planning and Regulation Team
Identify and endorse housing champion communities and commit to developing economic development and resource incentives over time.	Governor’s Office	2021/2022	Currently in development.	R L & C
Reestablish the Housing and Conservation Planning Program.	2022 Legislature	2021/2022	Timing for reintroduction under consideration.	R L & C
Reestablish the Commission to Study Barriers to Increased Density of Land Development for additional two years including an examination of planning and zoning enabling legislation.	2022 Legislature	2021/2022	Timing for reintroduction under consideration.	R L & C

H&H: Housing Instability and Homelessness System Workgroup
 R L & C: Regional Leadership and Coordination Workgroup

Following is progress on the overarching Three-Year Strategic Plan



Objective 3

Increase production of publicly-financed affordable housing with supportive services.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Provide capacity building grants for supportive housing project sponsors, particularly nonprofit services providers.	NH Housing Finance Authority	2021-2024	Meeting held on 10/7/21 with NH Housing to provide an overview of funding, capacity grant resources under development.	R L & C
	NH Community Development Finance Authority			
Allocate American Rescue Plan Act resources, especially Homeless Assistance and Supportive Services Program (HASSP) for acquisition and rehabilitation of property for affordable and/or supportive housing.	NH Housing Finance Authority	2021	In process of a Request for Proposals to facilitate resources where people need them the most.	R L & C
	NH Community Development Finance	ARP		



Objective 4

Deploy targeted financial incentives or tax off-sets designed to promote private-market housing production and use of existing structures for rental housing that is affordable to the lowest incomes and households in need of on-going community support.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Establish tax incentives and tax off-sets for private landlords to promote unit production to meet the housing affordability needs of the lowest-income and households with on-going service's needs, with connection to services.	NH Department Business and Economic Affairs	2021/2022	Tax incentive work has not started yet in this area. A financial incentive pilot is in	R L & C development.
	NH Legislature			

Following is progress on the overarching Three-Year Strategic Plan



Objective 5

Achieve a productive legislative strategy for the 2022 session that supports efforts to increase housing production.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Create a coordinated statewide legislative advocacy campaign involving the business community, realtors, homebuilders, homeless/social service groups, housing advocates, environmental groups to advance legislation outlined in these objectives and otherwise that boosts housing production.	Housing Action, NH Housing Finance Authority with Legislature	2021-2023	Not started yet.	R L & C
Establish a Housing Caucus within the NH Legislature to educate and inform necessary steps to increase housing availability and stability for NH citizens.	Housing Action NH, Legislature	2021/2022	First meeting was held on Monday, October 18, 2021. The next meeting will be held on Monday, November 15, 2021.	R L & C



Objective 6

Integrate and coordinate a housing stability governance structure connecting state government with local communities through needs assessments, strategic initiatives, and data-driven decision-making.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Publish a public-facing Homeless System Performance, Coordinated Entry, and Funding Dashboard.	Department of Health and Human Services, Institute for Community Alliances	2021/2022	Initial dashboard has been created and posted on the council website, www.nhchs.org . This dashboard will be expanded as data becomes available.	H&H
Develop a regional planning, oversight, and staffing structure to monitor and implement CHS goals and initiatives and oversee the various strategic planning activities indicated in the CHS and Homeless Plan reports.	NH Department of Business and Economic Affairs, Office of Planning and Development	2021	In process.	Ongoing

H&H: Housing Instability and Homelessness System Workgroup
 R L & C: Regional Leadership and Coordination Workgroup

Following is progress on the Comprehensive Plan to Address Homelessness



Objective 1

Improve housing stability focused on those at risk of homelessness.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Use ARP funds increase homelessness prevention funding as an incentive to implement best practices for shelter diversion.	Department of Health and Human Services, CoC's	2021-2023	\$50 million has been spent through the NHERAP. Outreach and awareness efforts have increased. DHHS, BHS will compile communication to community providers about how to direct people to the supportive programs and connect with CoC leaders to evaluate training for eviction prevention and shelter providers.	H&H
Use ARP funds to increase shelter funding to promote best practice for shelter operations and for those that increase and improve transitions to permanent supportive housing.	Department of Health and Human Services	2021-2023	GOFERR has approved two programs.	H&H
Develop a workflow and operating policies to support homelessness prevention, shelter placement, and re-housing activities between Local Welfare, shelters, housing providers, and municipal and county leaders.	CoC's, Community Action Programs (CAP)/ Regional Access Points	2021-2022	This is being worked on at the Executive Committee level for the CoC's. In January, 2022, the Executive Committee will focus on this.	H&H

Following is progress on the Comprehensive Plan to Address Homelessness



Objective 2

Invest in a range of housing options to increase the number of people leaving homelessness to stable housing.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Use ARP funds to launch a statewide campaign to recruit private landlords and provide a financial incentive for leasing to households using rental assistance vouchers.	NH Housing Finance Authority	2021-2022	Currently in development.	H&H
Use ARP – Homeless Assistance and Supportive Services Program (HASSP) to immediately acquire and repurpose property for affordable and supportive housing that will take referrals directly from Coordinated Entry in that region.	NH Housing Finance Authority, NH Community Development Finance Authority, CoC's	2021-2023	Currently in development.	H&H
Create a services funding plan that sets an expected budget per household for new units created in the housing plan, with anticipated or identified sources of funding.	Department of Health and Human Services, NH Housing Finance Authority, Community Development Finance Authority	2021-2023	Not started yet.	H&H
Build community capacity to bill Medicaid for Housing Tenancy Supports through training, policy development, and recruitment of appropriate providers.	Department of Health and Human Services	2021-2023	Discussions are advancing, formal training is awaiting approval of the 1915i.	H&H
Developing training and resource material for first responders to have the tools necessary to assist individuals experiencing homelessness with immediate access to services.	Department of Health and Human Services, Department of Safety	2021-2023	Not started yet.	H&H

H&H: Housing Instability and Homelessness System Workgroup
 R L & C: Regional Leadership and Coordination Workgroup

Following is progress on the Comprehensive Plan to Address Homelessness



Objective 3

Create a coordinated and person - centered response system.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Apply to HUD for Youth Homelessness Demonstration funds to enhance and develop a statewide system to respond to youth and young adult homelessness.	Department of Health and Human Services	Apply in 2021	U.S. Department of Housing and Urban Development's (HUD) Youth Homelessness Demonstration Program awarded the New Hampshire Balance of State Continuum of Care \$2,209,513 and the Manchester Continuum of Care \$1,203,458. The funds will be used to support rapid rehousing, permanent supportive housing and transitional housing, and to fund innovative programs.	H&H
Create a dedicated budget allocation in the BHS supports and DCYF that supports a statewide system to respond to youth and young adult homelessness.	Department of Health and Human Services	2021 -2022	Gathering data to support a budget request.	H&H

Following is progress on the overarching Three-Year Strategic Plan



Objective 1

Promote increased housing stability at the state and local levels by improving crisis response, services infrastructure and policies that support individuals and families to maintain housing in their community.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Extend the time that a tenant has to “cure” his/her nonpayment, i.e. “pay and stay,” up until a court hearing is held.	2021 Legislature	2021/2022	Passed and signed into law.	N/A
Conduct a formal, data-driven assessment of the current welfare model to propose solutions to both the financial and administrative structure based on the assessment.	Department of Health and Human Services	2021 plan/ 2022 start	As recommended by workgroup, CDFA has engaged partners in Keene, NH as a localized (pilot) example to explore when/how/why we currently provide assistance and what are the best practices. Using Keene as a model, we will develop person-centric training.	H&H
		ARP	Develop a plan to identify if there are inconsistencies/disincentives across local welfare offices to supporting housing stability. Workgroup will use engagement with training participant data and other discussions to develop a assessment model.	
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Repurpose vacant commercial real estate to add to the available housing stock in the state with a priority for affordable housing by leveraging the \$14M HOME Investment Partnerships Program funds and other American Rescue Plan (ARP) infrastructure funds coming to the state.	NH Housing, Finance Authority NH Community Development Finance Authority	2021-2023	NHHFA is working on the development of an allocation plan.	N/A
		ARP		

H&H: Housing Instability and Homelessness System Workgroup
 R L & C: Regional Leadership and Coordination Workgroup

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Objective 2

Remove regulatory barriers to affordable housing in order to expand New Hampshire’s housing market for all persons with special emphasis on affordable, accessible options and using innovating approaches.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Use community input through a design charrette to promote and advance the priority of repurposing of vacant commercial spaces.	NH Housing Finance Authority, NH Community Development Finance Authority	2021/2022	NHHFA and CDFA are jointly hosting housing development meetings and plan to support research and a desing competition on repurposing property.	R L & C
Use ARP funds to create a statewide online portal to collect data on vacant commercial properties available for redevelopment.	NH Department of Business and Economic Affairs, NH Housing Finance Authority, NH Community Development Finance Authority	2021/2022	This has not started yet; will begin this work later in November.	Data and Planning Team
		ARP		
Request State Departments to review practices/policies that impede housing production and provide recommended changes by December 30, 2021.	Governor’s Office	2021	The lists are being develeped for the most prohibiitve permitting roadblocks.	Planning and Regulation Team
Identify and endorse housing champion communities and commit to developing economic development and resource incentives over time.	Governor’s Office	2021/2022	Currently in development.	R L & C
Reestablish the Housing and Conservation Planning Program.	2022 Legislature	2021/2022	Timing for reintroduction under consideration.	R L & C
Reestablish the Commission to Study Barriers to Increased Density of Land Development for additional two years including an examination of planning and zoning enabling legislation.	2022 Legislature	2021/2022	Timing for reintroduction under consideration.	R L & C

H&H: Housing Instability and Homelessness System Workgroup
 R L & C: Regional Leadership and Coordination Workgroup

Following is progress on the overarching Three-Year Strategic Plan



Objective 3

Increase production of publicly-financed affordable housing with supportive services.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Provide capacity building grants for supportive housing project sponsors, particularly nonprofit services providers.	NH Housing Finance Authority	2021-2024	Meeting held on 10/7/21 with NH Housing to provide an overview of funding, capacity grant resources under development.	R L & C
	NH Community Development Finance Authority			
Allocate American Rescue Plan Act resources, especially Homeless Assistance and Supportive Services Program (HASSP) for acquisition and rehabilitation of property for affordable and/or supportive housing.	NH Housing Finance Authority	2021	In process of a Request for Proposals to facilitate resources where people need them the most.	R L & C
	NH Community Development Finance	ARP		



Objective 4

Deploy targeted financial incentives or tax off-sets designed to promote private-market housing production and use of existing structures for rental housing that is affordable to the lowest incomes and households in need of on-going community support.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Establish tax incentives and tax off-sets for private landlords to promote unit production to meet the housing affordability needs of the lowest-income and households with on-going service's needs, with connection to services.	NH Department Business and Economic Affairs	2021/2022	Tax incentive work has not started yet in this area. A financial incentive pilot is in	R L & C development.
	NH Legislature			

Following is progress on the overarching Three-Year Strategic Plan



Objective 5

Achieve a productive legislative strategy for the 2022 session that supports efforts to increase housing production.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Create a coordinated statewide legislative advocacy campaign involving the business community, realtors, homebuilders, homeless/social service groups, housing advocates, environmental groups to advance legislation outlined in these objectives and otherwise that boosts housing production.	Housing Action, NH Housing Finance Authority with Legislature	2021-2023	Not started yet.	R L & C
Establish a Housing Caucus within the NH Legislature to educate and inform necessary steps to increase housing availability and stability for NH citizens.	Housing Action NH, Legislature	2021/2022	First meeting was held on Monday, October 18, 2021. The next meeting will be held on Monday, November 15, 2021.	R L & C



Objective 6

Integrate and coordinate a housing stability governance structure connecting state government with local communities through needs assessments, strategic initiatives, and data-driven decision-making.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Publish a public-facing Homeless System Performance, Coordinated Entry, and Funding Dashboard.	Department of Health and Human Services, Institute for Community Alliances	2021/2022	Initial dashboard has been created and posted on the council website, www.nhchs.org . This dashboard will be expanded as data becomes available.	H&H
Develop a regional planning, oversight, and staffing structure to monitor and implement CHS goals and initiatives and oversee the various strategic planning activities indicated in the CHS and Homeless Plan reports.	NH Department of Business and Economic Affairs, Office of Planning and Development	2021	In process.	Ongoing

H&H: Housing Instability and Homelessness System Workgroup
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Following is progress on the Comprehensive Plan to Address Homelessness



Objective 1

Improve housing stability focused on those at risk of homelessness.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Use ARP funds increase homelessness prevention funding as an incentive to implement best practices for shelter diversion.	Department of Health and Human Services, CoC's	2021-2023	\$50 million has been spent through the NHERAP. Outreach and awareness efforts have increased. DHHS, BHS will compile communication to community providers about how to direct people to the supportive programs and connect with CoC leaders to evaluate training for eviction prevention and shelter providers.	H&H
Use ARP funds to increase shelter funding to promote best practice for shelter operations and for those that increase and improve transitions to permanent supportive housing.	Department of Health and Human Services	2021-2023	GOFERR has approved two programs.	H&H
Develop a workflow and operating policies to support homelessness prevention, shelter placement, and re-housing activities between Local Welfare, shelters, housing providers, and municipal and county leaders.	CoC's, Community Action Programs (CAP)/ Regional Access Points	2021-2022	This is being worked on at the Executive Committee level for the CoC's. In January, 2022, the Executive Committee will focus on this.	H&H

Following is progress on the Comprehensive Plan to Address Homelessness



Objective 2

Invest in a range of housing options to increase the number of people leaving homelessness to stable housing.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Use ARP funds to launch a statewide campaign to recruit private landlords and provide a financial incentive for leasing to households using rental assistance vouchers.	NH Housing Finance Authority	2021-2022	Currently in development.	H&H
Use ARP – Homeless Assistance and Supportive Services Program (HASSP) to immediately acquire and repurpose property for affordable and supportive housing that will take referrals directly from Coordinated Entry in that region.	NH Housing Finance Authority, NH Community Development Finance Authority, CoC's	2021-2023	Currently in development.	H&H
Create a services funding plan that sets an expected budget per household for new units created in the housing plan, with anticipated or identified sources of funding.	Department of Health and Human Services, NH Housing Finance Authority, Community Development Finance Authority	2021-2023	Not started yet.	H&H
Build community capacity to bill Medicaid for Housing Tenancy Supports through training, policy development, and recruitment of appropriate providers.	Department of Health and Human Services	2021-2023	Discussions are advancing, formal training is awaiting approval of the 1915i.	H&H
Developing training and resource material for first responders to have the tools necessary to assist individuals experiencing homelessness with immediate access to services.	Department of Health and Human Services, Department of Safety	2021-2023	Not started yet.	H&H

H&H: Housing Instability and Homelessness System Workgroup
 R L & C: Regional Leadership and Coordination Workgroup

Following is progress on the Comprehensive Plan to Address Homelessness



Objective 3

Create a coordinated and person - centered response system.

ACTION	LEAD	TIME GOAL	STATUS	WORKGROUP
Apply to HUD for Youth Homelessness Demonstration funds to enhance and develop a statewide system to respond to youth and young adult homelessness.	Department of Health and Human Services	Apply in 2021	U.S. Department of Housing and Urban Development's (HUD) Youth Homelessness Demonstration Program awarded the New Hampshire Balance of State Continuum of Care \$2,209,513 and the Manchester Continuum of Care \$1,203,458. The funds will be used to support rapid rehousing, permanent supportive housing and transitional housing, and to fund innovative programs.	H&H
Create a dedicated budget allocation in the BHS supports and DCYF that supports a statewide system to respond to youth and young adult homelessness.	Department of Health and Human Services	2021 -2022	Gathering data to support a budget request.	H&H